

SciGorNo Ltd

Game Server Hosting Terms



1. Refunds & Disputes:

All services provided by SciGorNo Ltd are eligible for a full “No Questions Asked” refund within 24 hours of receiving a service from us. This starting point is specifically marked as the time recorded that a payment is successfully made. Refunds may be requested by emailing billing@scigorno.com. After 24 hours, refunds will only be granted with accepted justification.

2. Cancellations:

Unless specifically arranged, all of our services are billed for on either a 30 day cycle or a 365 day cycle (as chosen when making a service purchase). If you wish to cancel a service then you must cancel it on the client billing panel or by emailing billing@scigorno.com with a minimum of 3 working days prior to your renewal date. Requests made less than 3 working days before the renewal date may not be cancelled until the next billing cycle.

3. Service Misuse & Abuse:

If you become aware of any misuse to any of our services, please reach out to our abuse inbox at abuse@scigorno.com. Additionally, if you feel like you have been subjected to unlawful abuse on a service provided by SciGorNo Ltd then please reach out to abuse@scigorno.com providing any and all information applicable. We will work with the relevant law enforcement bodies where we feel it is necessary to do so. Anyone found misusing or abusing our services will face immediate termination of all services without refund.

Examples of misuse include but are not limited to:

- Using our services for any unlawful activity.
- Using our services for gambling or any infrastructure supporting gambling.
- Using our services differently to what is agreed between yourself and SciGorNo Ltd.

4. Unlimited Storage Policy:

All of our paid for (non-trial) services are granted unlimited storage. This is operated under a fair use policy and we reserve the right to remove data or suspend services without refund in cases where the storage has been used to store anything that isn't relevant or necessary in hosting your agreed game/service. Any service found to be using an unreasonable amount of storage may be subject to additional fees or restrictions.